

THE ENVIRONMENT:

With three related business serving thousands of patients annually and a large and varied staff, Metrocrest faced a number of issues with medical records, including:

- **Tedious Chart Management** – Locating and updating of patient charts sometimes took up to a few hours.
- **Delayed Delivery of Patient Messages** – Physicians were not receiving patient messages until the end of their workday, delaying their response time to those patients.
- **Forms Management** – Insurance verification forms had to be scanned and printed manually, resulting in significant paper use.

CHALLENGES:

- **Implementation Schedule** – Metrocrest needed a solution that could be implemented and running smoothly within six months.
- **Staff Integration** – With three related businesses and 34 physicians throughout the organization, an EHR system that was easy to learn and use was integral.
- **Records Management** – Thousands of patient records and medical forms needed to be submitted into the system.

RESULTS :

Since implementing The Digital Chart Room™ from simplifyMD and getting it running smoothly in only six months, Metrocrest has been able to realize the following benefits:

- **Improved Insurance Verification Process** – Forms are automatically imported into The Digital Chart Room™ and filed accordingly.
- **Reduced Staff Costs** – Facility went from 12 staff members in its medical records department to 4.
- **Decreased Overhead** – Reduced the costs of the stickers/labels/charts associated with paper charts, including a savings of \$300 per month in paper costs alone.
- **Task Simplification** – Dictation and MRI reports are inputted electronically into the system, eliminating the need for printing and scanning.



- **95,000+ Annual Patient Visits**
- **Over 2 Million Medical Documents Managed within simplifyMD**
- **34 Physicians**
- **Includes Cornerstone Surgery Center and CORE Center of Rehabilitation Excellence**

"We were easily able to get the simplifyMD system up and running within our goal of six months. It has made a difference throughout our entire office, and I think we'll continue to see more benefits in the long run. The system is simple enough that it's not hard to maneuver or learn."

-Rachel Peeler,
Director of Training & IT

Call or visit our website to schedule a no-obligation demonstration of The Digital Chart Room™