

“We were easily able to get the simplifyMD system up and running within our goal of six months. It has made a difference throughout our entire office, and I think we'll continue to see more benefits in the long run. The system is simple enough that it's not hard to maneuver or learn.”

~Rachael Peeler, Director of IT & Training

METROCREST ORTHOPAEDICS AND SPORTS MEDICINE

- 8 Physicians, 7 Therapists, 8 PAs
- 200-300 Patient Visits Daily
- Over 2 Million Medical Documents Managed within simplifyMD
- Includes Cornerstone Surgery Center and CORE Center of Rehabilitation Excellence

THE ENVIRONMENT:

A busy, high volume orthopaedic clinic, ambulatory surgery center and robust physical therapy center serving two to three hundred patients daily, Metrocrest Orthopaedics and Sports Medicine needed better access to medical records across all modalities, with stronger communication and coordinated care. Specific problems included:

- **Tedious Chart Management** - Locating and updating of patient charts sometimes took up to a few hours.
- **Delayed Delivery of Patient Messages** - Physicians were not receiving patient messages until the end of their workday, delaying their response time to those patients.
- **Forms Management** - Insurance verification forms had to be scanned and printed manually, resulting in significant paper use.

CHALLENGES:

- **Implementation Schedule** – Metrocrest needed a solution that could be quickly implemented and running smoothly across all business units, including external physicians in the Surgery Center.
- **Staff Integration** - With three related businesses and eight providers in various modalities and employees with vastly different technical capabilities, an EHR system that was easy to learn and use was integral.
- **Records Management** - Thousands of patient records and medical forms needed to be submitted into the system every week.

RESULTS

Since implementing The Digital Chart Room™, Metrocrest has been able to realize the following benefits:

- **400% Return on Investment** - A reduction of four FTE in staff in the first two years created a huge ROI.
- **Faster Processes and Smoother Check-in** - Forms are automatically imported and filed into simplifyMD.
- **Reduced Overhead** - The practice has saved thousands of dollars in savings per month of folders, stickers, labels, fax toner and paper.
- **Faster Turnaround** - Dictation, MRI and labs are integrated directly into the system.
- **Better Physician Communication** - Physicians are now able to respond and delegate quickly within the messaging system.
- **Compliance Accuracy** - Metrocrest enjoys better signature compliance and performance tracking for reduced liability.

Call or visit our Website to schedule a no-obligation demonstration of The Digital Chart Room™.